

AUSTRALIAN WARRANTY

The warranty applies for a period of two years from the date the pram/stroller is purchased.

The warranty covers any failure due to a manufacturing defect. It does not cover failure due to wear and tear or misuse.

The failed item must be returned to the place of purchase or to an office of A1BabyCare. The customer is responsible for the cost of returning the item for a warranty claim, and the cost of returning the item to the customer.

Please contact us when you want to make a warranty claim, prior to sending the item to us.

Our contact details are:

Address: A1BabyCare PO Box 64 Mt Colah NSW Australia 2079

Phone: 02 9477 1329

Email: sales@a1bcplus.com.au

You need to provide proof of purchase including the purchase date.

An offer of warranty coverage for a claim is not evidence that the goods are defective. We may offer warranty coverage where a failure is not due to a manufacturing defect, but has arisen through the use of the goods. In this case we may at our discretion revoke the offer of warranty coverage. To the maximum extent permitted by law the warranty is void for misuse, or for false or misleading statements.

This warranty is in addition to any other legal rights that apply to the customer.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.